



## Now Storage Ltd Terms & Conditions & License Agreement

These conditions explain yours and our rights, obligations and responsibilities under the agreement constituted by these conditions and our quotation. These conditions can be amended only by prior written agreement between you and us. **PLEASE READ ALL OF THIS DOCUMENT BY SETTING UP & MAKING PAYMENT YOU ARE ACCEPTING THE TERMS & CONDITIONS**

### Terms of the Contract

[nowstorage.co.uk](http://nowstorage.co.uk) is operated by Now Storage Ltd of Homme Farm, Hom Green, Ross on Wye, Herefordshire, HR9 7TF ('The Operator'). Stored at Now Storage Manydown Park, Wootton St Lawrence, Basingstoke, RG23 8PQ or Now Storage Basingstoke, Bessemer Park, Bessemer Road, Basingstoke, RG21 3NB or Now Storage Winchester, Balldown Business Centre, Stockbridge Road, Sparsholt, Winchester, SO21 2PJ or Now Storage Pershore, Throckmorton Airfield, Long Lane, Throckmorton, Pershore, WR10 2JH or Now Storage Reading, James Farm, James Lane, Reading, RG7 1NB, Now Storage Ross On Wye, Jays Green Yard, Gorsley, Ross on Wye, HR9 7UH('Storage address')

This agreement is made between:

- The Operator (Now Storage Ltd ) and
  - (the customer')
  - The Stored item (use of Storage container or unit) or (allocated parking space for caravan or similar item)
1. The Operator agrees during the subsistence of this License to allow the Customer to store his/her goods in the Storage Container (s) or use a parking space for storing a caravan or similar item on a specifically allocated part of the Site ('the Allocated Area'), on a rolling 4 weekly contract subject to the conditions set out below. The Expiry Date is to be set by either the 'Operator' or 'the customer' by giving 30 days written notice.
  2. A first payment of the first 4 weeks to be made on the signing of this agreement and then an amount every 4 weeks until the ('the Expiry Date')
  3. This License is personal to the Customer and cannot be assigned nor the benefit passed on by the Customer to any other person, firm or company.
  4. For caravan storage and container storage, access to the site is between the hours of 7.00am – 7.00pm Monday - Sunday (all access times may be subject to alteration)
    - 4.1. In order to access your parking space for storing a caravan or similar item you must provide us with 48 hours notice via email of your intention to remove your caravan or similar item. The site manager will then make sure the caravan or similar item is ready for removal.
    - 4.2. In order for us to take your caravan or similar item back into storage we will require 48 hours notice via email. The site manager will then make sure a space is available for you to return the caravan or similar item back into storage, the site manager will then make sure the tow bar lock and wheel lock are secured.

- 4.3. For Wooden Crate storage access to the site is limited to 9.00am – 6.00pm Monday – Saturday. You must give 48hrs notice before arriving at the site. Wooden crate storage is only suitable for long term storage. Access to your goods when you move in and out is free of charge however each subsequent visit is charged at £15.00 per trip.
5. I understand that by signing this agreement you agree to keep the stored item(s) secured at all times and I understand that this license does not give me exclusive possession of the unit or 'the allocated area'.
  - 5.1. Storage containers must be at all times locked with the padlock provided.
  - 5.2. Caravans, motorhome, boats & trailers must all be secured at all times with a wheel lock and tow bar lock if applicable.
  - 5.3. Wooden Crates will be stored in our warehouse and are protected by an intruder alarm.
6. Goods that must not be submitted for storage
  - 6.1.1. The items listed below are examples but not an exhaustive list of goods that may present risks to health and safety or may carry other risks that prohibit their storage.
  - 6.1.2. Stolen goods, drugs, pornographic material, potentially dangerous, damaging or explosive items including; gas bottles, aerosols, paints, firearms and ammunition.
  - 6.1.3. Jewellery, watches, precious stones or metals, money, deeds, securities, stamps, coins, or goods or collections of any similar kind.
  - 6.1.4. Plants or goods likely to encourage vermin or other pests or to cause infestation or contamination.
  - 6.1.5. Perishable items and or those requiring a controlled environment, animals, birds or fish.
  - 6.2. If you submit such goods without our knowledge, we will endeavour to make them available for your collection and if you do not collect them within a reasonable time we will dispose of such goods without notice. In addition, you will be liable to indemnify us against any charges, expenses, damages, legal costs or penalties incurred by us in relation to such prohibited goods. Furthermore we will not be liable to you for any damage or loss incurred or suffered by you as a result of our disposal or destruction of such prohibited goods.
  - 6.3. All stored items must be adequately insured by their owner up to and including total loss for the purpose of storage at this site, and must be kept insured during the period of storage.
    - 6.3.1. Storage containers must be insured at all times during period of storage. **Please ask for insurance information if needed.**
    - 6.3.2. Caravans, motorhomes, boats & trailers must be insured at all times during period of storage. **Please provide this upon request.**
  - 6.4. All stored items, areas and the allocated plot area must be kept tidy and no litter left behind.
7. No trading is permitted from the site, and stored items must not be offered or advertised for sale while on site.
8. Storage Container (s) or caravan, motorhome or boat must not be inhabited during the storage period.
9. No major repairs to any item stored to be carried out on site.
10. The rental fee for the rental period is payable either on a 4 weekly direct debit or advance by cheque. We also accept payment by UK credit & debit cards. The proprietor has the right to alter the rental fee by giving due notice to the plot holder.

11. The Operator reserves the right to change the price of storage by giving 30 days written notice.
12. In the event of the storage fee being overdue a **Legal Lien** will be attached to the stored item(s), and will remain in force until the arrears are settled in full or the **Lien** is otherwise discharged.
13. In the event of a negative response to notification of the **Lien**, legal action will be taken to sell the stored items via **The Torts Interference with Goods Act 1977**. The outstanding arrears will be deducted from the proceeds of the sale, as will any costs incurred. Any remaining balance will be retained to await your collection. The proprietor warrants that he/she will seek to obtain the best price available based on current market values.
14. The operator excludes all liability caused by **Rodent Infestation**. There is an active pest control programme in place to cover the site.
15. In the performance of this contract of bailment the proprietor will at all times act with due diligence in providing secure storage.
16. The operator excludes in so far as the law permits all liability for loss or damage howsoever caused.
17. Any changes to the details provided by the plot holder in this agreement to be notified to the proprietor without undue delay.
18. The operator reserves the right alter or terminate this contract at any time upon giving Thirty days written notice to the stored item's owner/plot holder. The balance will be refunded.
19. Children must be under adult supervision at all times.
20. No smoking on site at anytime

You have received the terms & conditions as part of signing up to your storage contract. By making payment by direct debit, standing order, cash, cheque, debit or credit card you are accepting the terms and conditions.

\* If you would like an insurance quote please contact the main office and we would be more than happy to help.